

Getting Started with MyBrownBaptist

When creating your account, the system attempts to match the information you enter with an existing BMBC database record. To prevent the system from creating 2 accounts in your name, please make sure to check the following carefully:

Name: Use the first and last name that appears on any mail you receive from BMBC

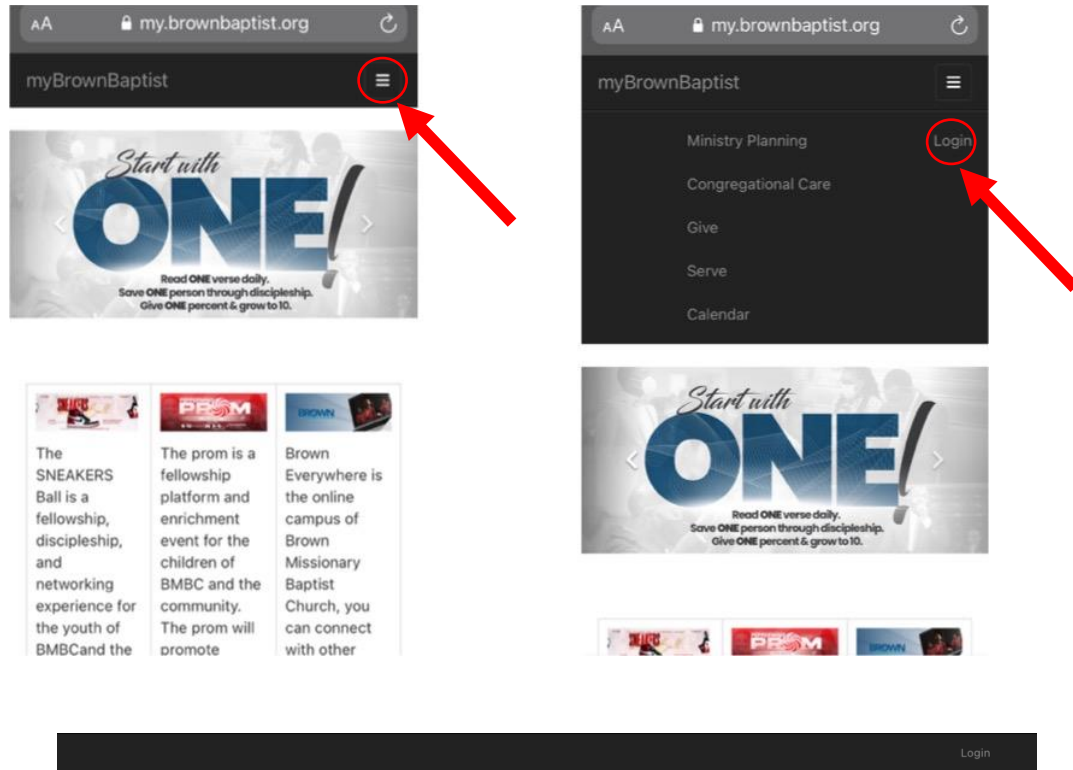
Email: Use the email address you use to receive BMBC mass communications

How do I create an account?

To create an account:

1. Go to my.brownbaptist.org and click on “Login” in the upper right-hand corner. Under the “Login” fields, click the “Create Account” button.





2. From the "Account Registration" page, fill out the information under the "New Account" section by entering a username and password of your choice. The system will let you know if the username is taken or not. The password must be at least 6 characters long.
3. Under the "Your Information" section, enter the following:
 - First name
 - Last name
 - Email
 - Gender
 - Birthday
 - Phone Numbers (mobile and home)

Login

Account Registration

Home / Account Registration

New Account

Username *

Password *

Confirm Password *

Your Information

First Name *

Last Name *

Email *

Gender

v

Birthday *

v

v

v


Phone Numbers

Mobile ☐ SMS ☐ Unlisted

Home ☐ SMS ☐ Unlisted

4. After you click “Next,” the system will display the following message if there is a match: *“There are already one or more people in our system that have the same email address and last name as you do. Are any of these people you?”* Click on the correct profile or “None of these are me” and press “Next.”

Login

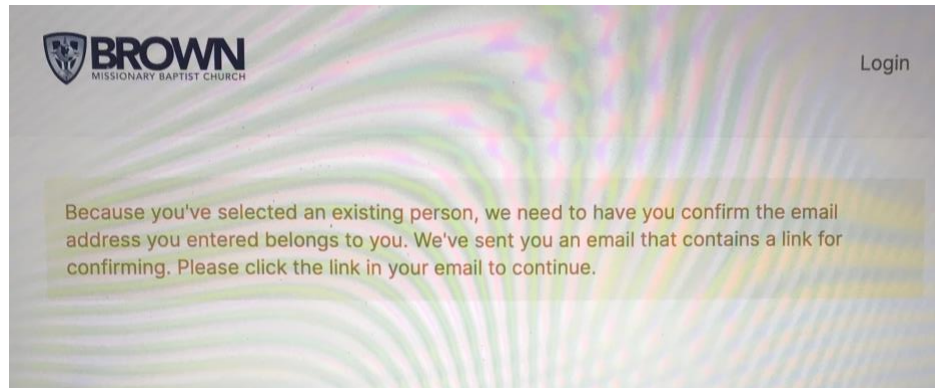


There are already one or more people in our system that have the same email address and last name as you do. Are any of these people you?

You?	Name	Gender	Birth Day
<input checked="" type="radio"/>	[Redacted]	Female	July 27

☐ None of these are me

5. When you select an existing profile, the system will display the following: *“Because you’ve selected an existing person, we need to have you confirm the email address you entered belongs to you. We’ve sent you an email that contains a link for confirming. Please click the link in your email to continue.”*



6. Go to the email account you registered with and open the email from the system and click the link to confirm your account. From there, you will be able to access your account and view your profile.

FAQs

“I created an account, but my information and giving is missing”

This happens when the account you created did not successfully pair with your existing BMBC database record, so a duplicate record was created. To fix this, email kfrazier@brownbaptist.org or call the church office at (662) 342-6407 and ask to speak with Katherine.

“When I try to login, the system says: ‘We couldn’t find an account with that username and password combination. Can we help you recover your account information?’”

Your username or password is incorrect. The system can send you an automated email that includes your username and a link to reset your password. To do this, enter the email address you used to create your account on the “Forgot Account” page.